



# Changing from OneTouch SureStep to the Ultra2 meter

## INFORMATION FOR PATIENTS

Kaiser Permanente doctors and diabetes care managers have approved a change in blood glucose meters from the OneTouch **SureStep** to the OneTouch **Ultra2**. This change is taking place because the SureStep meter and test strips have been discontinued by the manufacturer. The OneTouch Ultra2 meter is made by the same manufacturer (Lifescan) and has upgrades and new features.

Kaiser Permanente is mailing a OneTouch Ultra2 meter kit as a replacement to members who have prescriptions for the discontinued SureStep meter. This kit is being provided at no charge and contains an Ultra2 meter, test strips, lancets, control solution, and instructions for use.

### Tips to help you make a smooth transition

- Use up any remaining supply of SureStep test strips in your old meter then switch to the new Ultra2 meter and use Ultra test strips only.
- When you need to refill your prescription for test strips, order in the same way as you normally do (see box below). The pharmacy will fill your prescription with OneTouch Ultra test strips.

For questions about using your meter:

- Contact LifeScan Customer Service at 1-800-227-8862 (English) or 1-800-381-7226 (Spanish).
- View instructions for the meter at [www.lifescan.com/swfs/u2/home.html](http://www.lifescan.com/swfs/u2/home.html).

You may also call your local Kaiser Permanente Health Education department to set up an appointment with a Health Educator or to find out more about available blood glucose monitoring classes near you.

*Our pharmacists are here to help you get the most benefit from your medicines.  
Please speak with a pharmacist if you have any questions about this change.*



**Did you know?** You can order test strips, lancets and control solution online. Visit **kp.org** and click on “My Medical Record” under the “My Health Manager” tab. Next, find the “My Prescriptions” section where you can see a list of all your medications along with the prescription numbers.