



E-mailing digital images to your doctor

Your doctor has asked you to e-mail images of your non-urgent condition for visual diagnosis

Will e-mailing images work for you?

1. Do you have a computer and a digital camera?
2. Do you have an active password for kp.org?
3. Would you be willing to e-mail digital images of your condition?

How do I e-mail images to my doctor?

- From your doctor's home page, click *E-mail your doctor*
 - Sign in with your user ID (or register to get a user ID). Once you are signed in, click *My health manager*, then click *My doctor*, and click *E-mail my doctor*.
 - Write an e-mail to your doctor describing your condition and the images you are attaching. You can attach as many as 3 images. You will see more instructions online to help you attach the images and send your e-mail.
 - Your doctor will review your e-mail and your images and send you a reply.
- * *Note: All e-mails and attachments you send and receive through Secure Messaging become a permanent part of your medical record*

The screenshot shows a web browser window titled "My doctor - Microsoft Internet Explorer". The address bar shows the URL: <https://members.kaiserpermanente.org/tpweb/secure/ClusterQuery.do?cluster=mydoctor>. The page content includes the Kaiser Permanente logo, navigation tabs for "My health manager", "Health & wellness", "Health plans & services", and "Locate our". A large image of a doctor is featured. The "My doctor" section contains links for "E-mail my doctor" (Send nonurgent health ques office.), "View messages" (See e-mail messages from), "Medical staff directory" (Find personal physicians w patients, and learn more at qualifications of our health), and "Selecting a physician" (Learn how to choose your). Below this are "Related links" such as "Act for a family member", "Appointment center", "Facility directory", "My medical record", "Physician home pages", and "Health encyclopedia". On the right side, there is an email composition form with the following fields: "From: For Wkponlineonegg", "To the office of:" (with a dropdown menu showing "Makpood, Onitombfour (MD)-PCP"), "Subject:", "Message:" (with a text area and a "Maximum 1000 characters." note), and "Attach File:" (with a "Browse..." button). A note at the bottom of the form states: "Optional: If your clinician has asked you to send an image through 'email your doctor,' you may do so below. Be sure to describe the details about your images in the message box above. Please see [instructions](#). You may attach up to 3 images that show your condition. The image file type must be .JPG (or JPEG) and the maximum file size is 1,000 KB (1 MB). Please refer to your digital camera's instruction guide or website about sizing of the digital image files."

How can I provide feedback on my experience with this new feature?

1. Type the address below into your preferred Internet browser.
2. Follow the survey instructions on the screen to submit your feedback.

www.surveymonkey.com/kpdigitalimages